

TERMS & CONDITIONS of accommodation bookings.

AGENT – Booking agent
OPERATOR – Scandinavian Travel Group

For FIT accommodation bookings with arrivals in the period 1.12.2024 - 30.04.2025

TERMS OF CONFIRMATION AND PAYMENT

Reservation confirmation: 50% deposit payment of the total amount within 5 days after confirmed reservation.
65 days before the start: 100% deposit payment of the total amount.

TERMS OF CANCELLATION

The deposits are non-refundable in any case.

From the date of receipt of first deposit until 66 days before arrival: 50% cancellation fee

65-0 days before arrival date: 100% cancellation fee

SPECIAL PAYMENT / CANCELLATION CONDITIONS FOR DESIGN HOTEL LEVI:

Reservation confirmation: 20% deposit payment of the total amount within 14 days after confirmed reservation.

91 days before the start: 100% deposit payment of the total amount.

The deposit payment is non-refundable in any case.

From the date of receipt of first deposit until 91 days before arrival: 20% cancellation fee

90-0 days before arrival date: 100% cancellation fee

We highly recommend our customers to use travel insurances to be applied in case of possible cancellation.
We will not accept cancellation based on a doctor's certificate or other similar documentation.

NOTICES

All notices regarding booking changes, incl. cancellations have to be sent to OPERATOR by **email**. Notices sent thru Skype, WhatsApp or other means cannot be considered.

PAYMENT METHODS:

Payment can be done in 2 ways:

1. **By bank transfer** to Scandinavian Travel Group Oy bank account in Finland:

IBAN Account: FI51 6601 0010 4665 06

Bank: ALANDSBANKEN

SWIFT: AABAFI22

All possible bank charges for the transfer should be paid by the sender and should be added on the top of the order sum.

2. **By bank card** MasterCard / Visa.
Additional surcharge of 3,5% of the order sum will apply using payment link Paytrail or 5% surcharge without payment link.